

Operations Policy

FlowScape AB develops solutions to optimize workplaces by making it more efficient to search for meeting rooms, desks, equipment and colleagues.

Quality

Our customers and other stakeholders can expect that we;

- deliver competitive products and solutions with aim of being market leading in terms of technical solutions and robustness,
- provides customers and partners with competitive support and service,
- deliver both product/ solution and support on time and according to agreement
- ensures the company's performance by developing competent and professional personnel and suppliers.
- see these statements as a commitment for management and personnel to fulfil customer requirements, current legislations and other applicable requirements and to continuously improve the quality management system

Environment

We strive to protect the environment and to prevent and reduce pollution and other negative environmental impact by:

- develop robust products with a long lifetime,
- minimize negative effect from travelling,
- use resources efficiently and prevent pollutions by sending information digitally when possible,
- develop efficient products consuming a minimum of electricity during its lifetime,
- follow current environmental laws, regulations and other compliance obligations
- actively working to improve environmental awareness of its personnel, customers and suppliers
- making these statements a commitment for management and all personnel to continuously improve the environmental management system.

Information Security

We secure information security in our business and operations – to do this we;

- take continuous actions to fulfil customers' and other stakeholders' requirements on information security,
- protect our customers and other stakeholders by minimizing the risk for information security breaches
- ensure a high awareness by continuously inform our personnel and suppliers about information security,
- govern internal and external information through strategies and processes,
- evaluate risks continuously and at changes in business - for high risk factors, action plans are implemented,
- invest in technology and competence to meet requirements and objectives for information security,
- actively work with improvements with regards to information security
- see these statements as a commitment for management and personnel to fulfil customer requirements, current legislations and other applicable requirements and to continuously improve the information security management system

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Peter Reigo

CEO

This policy is communicated internally to all employees and externally by being published on the company web page.